DATA SECURED AS HALLIDAYS GET A MEASURE OF IT SYSTEMS

Mass Measuring Limited

Mass Measuring Limited are specialists in applying weighing and measurement technology to process industries. They were tired of interrupting their software engineers with IT queries and problems as they had no general technical expertise to call on.

Before:

- In a bid to allow their software engineers to become more productive (and less frustrated) Mass Measuring looked to source external IT support for their two offices.
- Lack of qualified IT service support for their two sites led to frustrations in the work force.
- Client support was starting to be affected as their two software engineers were interrupted with general internal IT issues.
- Outdated hardware and software meant business data was at risk of loss and communication processes were inefficient.

After:

- Hallidays carried out an IT audit and thoroughly reviewed the systems at Mass Measuring. They were offered a comprehensive support proposal for both of their sites.
- With networking benefits such as updated server software and secure online backup, Mass Measuring have been benefiting from the IT knowledge offered by the Hallidays team since 2011.
- Continuing to keep Mass Measuring up to date with technology instilled confidence in the team and improved their efficiency and service to their customers.
- The team have access to all files from the flexibility of any location.
- Office data storage gives peace of mind in the event of a disaster.

Outcome

Mass Measuring have freed up the much of needed time of their software engineers which has improved their customer service. They are confident in their IT support and systems with the peace of mind that their data is secure.

> *We were looking for someone to support our IT operation in order to free up our software engineers to be more productive. Hallidays provide the perfect solution, supporting our users individually whilst ensuring our server systems are working to the optimal level. They have recommended and implemented some innovative solutions to help the business processes and have continuity, such as our secure online backup. They are always on hand when we need them and have become an important part of our team.*
>
> **Tony McGeever, Managing Director, Mass Measuring Limited**

To find out more about how our IT team can help you,
call us on 0161 476 8276

HALLIDAYS
MORE THAN JUST ACCOUNTANTS

How can we help?
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